

Route Guide & Hazard Awareness

HEATHROW AIRPORT - HATTON CROSS - TEDDINGTON KINGSTON - SUTTON - WEST CROYDON



GAhead-London

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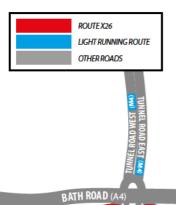
÷5:00	-2:00
* 🗀 . 🗀 🗀	-C.LL
NO MORE THAN 5 MINS LATE IF POSSIBLE	NO MORE THAN 2 MINS EARLY AT ANYTIME

Route X26 is a Low-Frequency route. In terms of our performance, it is very important that you are no more than 2 minutes early at any time and when possible, no more than 5 minutes late.

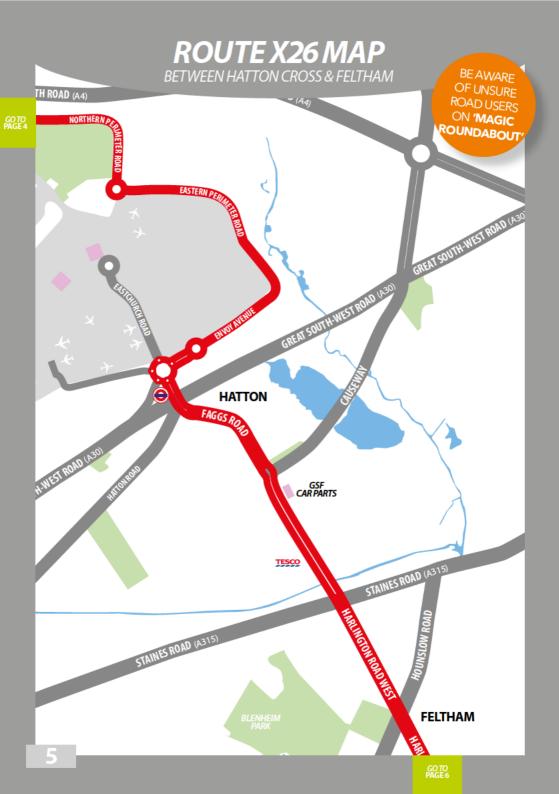
IMPORTANT: Please do your utmost to keep your bus within this 7 minute window unless prevented by traffic or other circumstances beyond your control. A few seconds make a big difference to our performance.

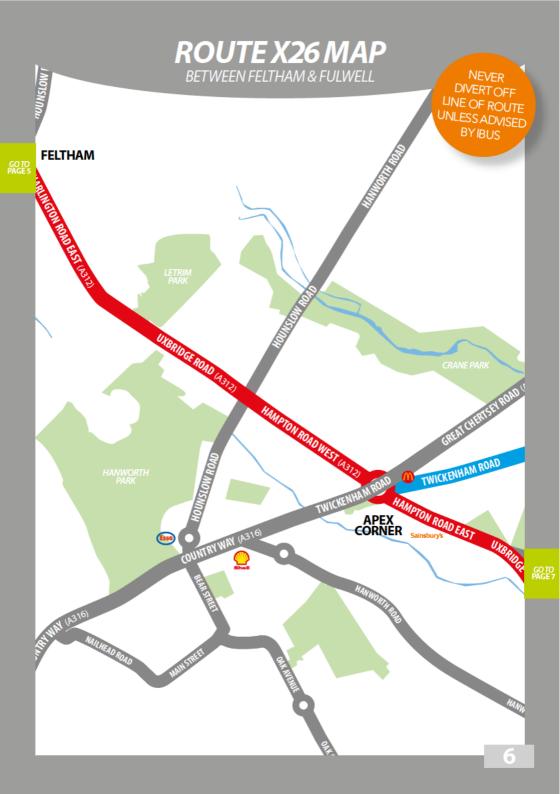
ROUTE X26 MAP BETWEEN HEATHROW AIRPORT & HATTON

CAUTION STAY IN LANE WHILSTINTUNNEL REDUCE SPEED

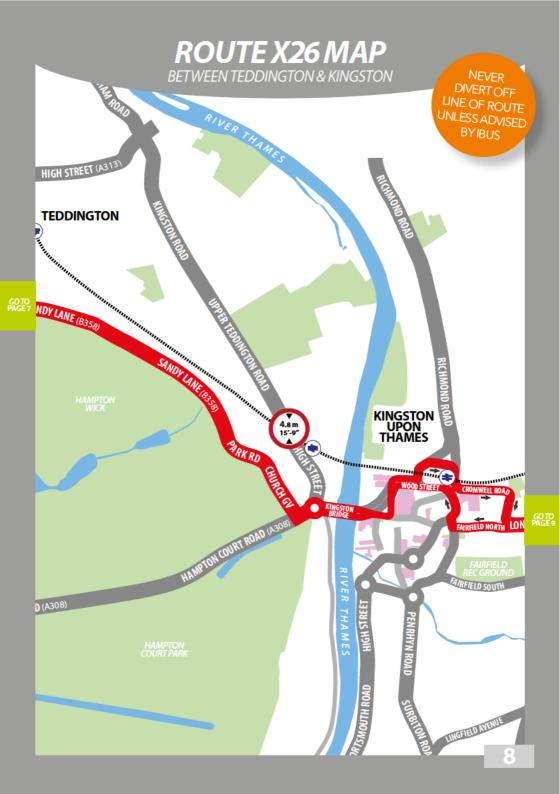


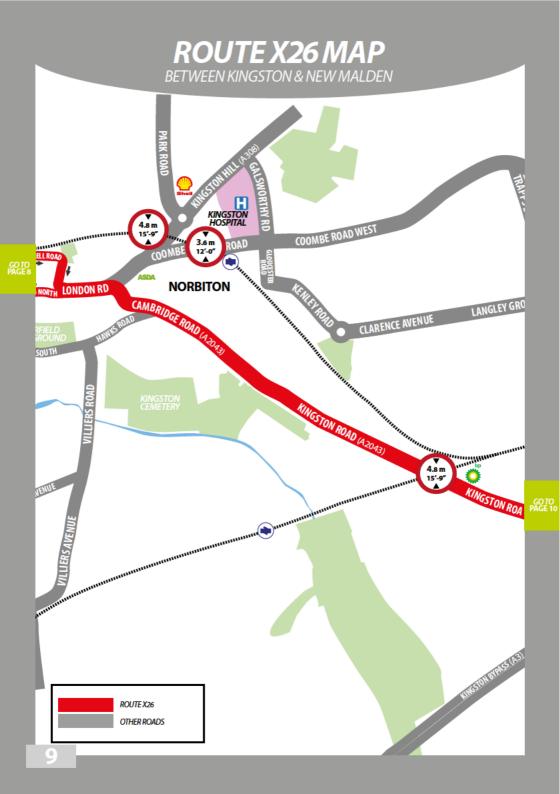
BATH ROAD (A4) RENAISSANCE HOTEL NORTHERN PERIMETER ROAD NORTHERN A GREAT SOUTH-WEST ROAD (83)

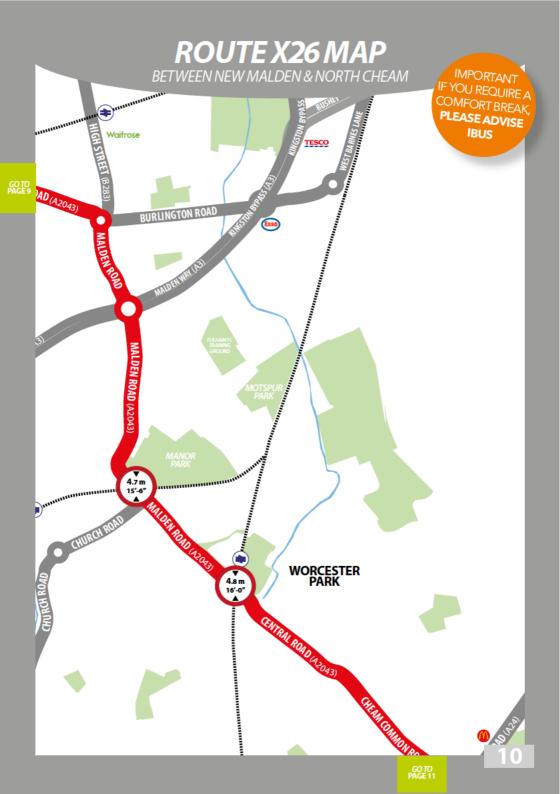


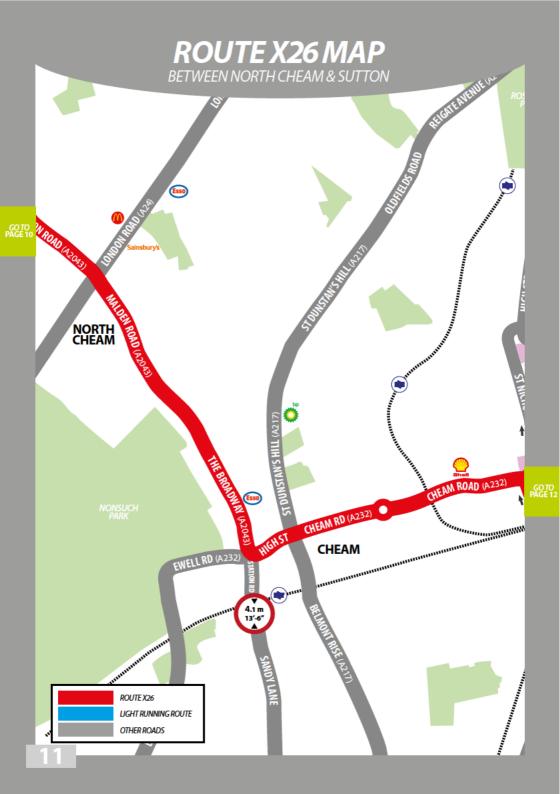


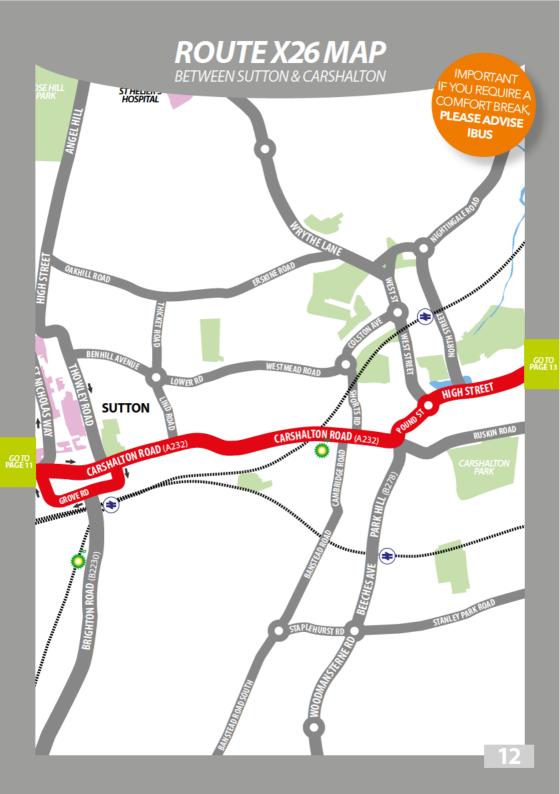


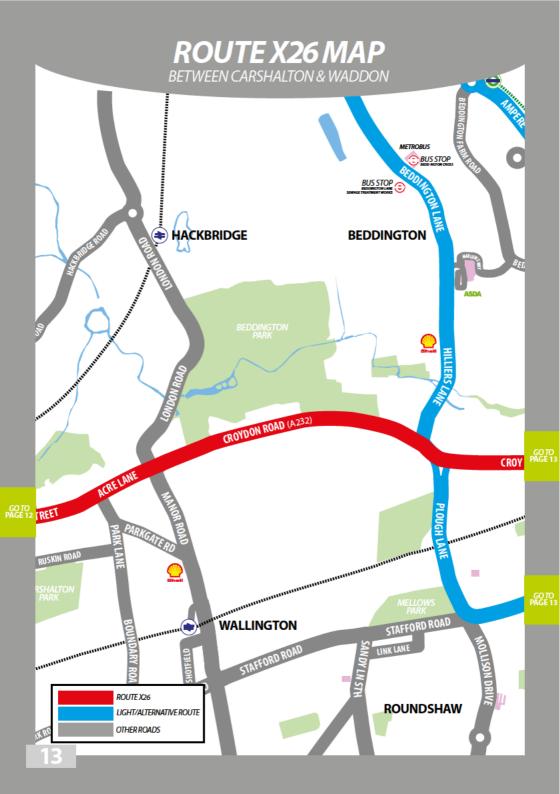














BUS STOPS & CONNECTIONS ANNOUNCEMENTS AND CONNECTIONS FOR PASSENGERS

1	WEST CROYDON Bus Station (WCB) (for West Croydon Overground, West Croydon tram Stop and West Croydon National Rail)
2	EAST CROYDON Dingwall Road / George Street (EC) (for East Croydon National Rail and East Croydon tram stop)
3	WALLINGTON Green (WGN)
4	CARSHALTON High Street (CHS)
5	SUTTON Post Office / Police Station (SPO)
6	CHEAM Broadway (CB)
7	NORTH CHEAM Queen Victoria (NCQ)
8)	WORCESTER PARK Station (WPS) (for Worcester Park National Rail)
9	NEW MALDEN The Fountain (NMF)
10	KINGSTON Clarence Street (KGS) (for Kingston National Rail)
10	KINGSTON Wood Street (KGW)
12	TEDDINGTON Broad Street (TED)
13	HATTON CROSS Station (HX) (for Hatton Cross Piccadilly Line to Heathrow T2, T3, T4 & T5)

HEATHROW CENTRAL Bus Station (HCBS)

Bus routes 482, 490 to Heathrow T4 & T5

(for Heathrow Airport, Piccadilly Line, Heathrow Connect and Heathrow Express)

RUNNING LIGHT

RUNNING OUT OF SERVICE TO AND FROM GARAGE

BLINDS: NOT IN SERVICE **LOG OFF IBUS** IF RUNNING LIGHT

TO AND FROM HEATHROW AIRPORT CENTRAL:

- At Croydon depot exit, turn left onto Beddington Lane B272
- At traffic light (Asda), ahead onto Beddington Lane B272
- Continue ahead onto Hilliers Lane B272
- At traffic light, turn right onto Croydon Road A232

Follow route to Heathrow shown on pages 17 and 18.

TO AND FROM WEST CROYDON BUS STATION:

- At Croydon depot exit, turn right onto Beddington Lane B272
- At roundabout, take 2nd exit onto Coomber Way
- At roundabout, take 1st exit onto Ampere Way
- At elongated roundabout, take 1st exit onto Ampere Way under bypass
- Take slip road onto Purley Way (southbound) A23
- At traffic light, turn left onto Waddon Road (straddle both lanes)
- Continue ahead on Waddon Road over railway bridge
- At traffic light, turn left onto Waddon New Road
- At mini roundabout, turn right onto Rectory Grove
- Keep left at the junction. After traffic light manoeuvre immediately to right lane
- At traffic light on Roman Way, turn right onto Reeves Corner
- At traffic light, continue over tram track onto Tamworth Road
- At traffic light, continue ahead onto Station Road (beware of trams passing)
- Turn right into West Croydon bus station and serve stop B3

Use the same in reverse with some minor exceptions.



DOUBLE DECK VEHICLES MUST NOT BE USED ON THIS ROAD

North of Pound Street in Carshalton

RUNNING IN SERVICE

IMPORTANT
PLEASE ENSURE
YOU USE YOUR
RIBAS KEY ON
EVERYTRIP

TO HEATHROW AIRPORT CENTRAL BUS STATION:

- From stand on Wellesley Road, left onto Station Road
- Serve stop B3, then take immediate left into bus station
- Exit the bus station and turn right onto Station Road to traffic light
- At traffic light, turn right onto Wellesley Road A212
- At traffic light, turn left onto Lansdowne Road
- At roundabout, 3rd exit onto Dingwall Road (for East Croydon & Tramlink)
- 🖕 At traffic light, turn right onto George Street
- At traffic light, turn left onto Park Lane A212
- At elongated roundabout, take 3rd exit towards Croydon Flyover A232
- Continue ahead on the Croydon Flyover A232
- Continue ahead onto Duppas Hill Road A232
- At traffic light, follow road towards the right onto Epsom Road (one-way system)
- At traffic light, turn right onto Purley Way A23
- At traffic light, turn left onto Croydon Road A232
- Continue ahead onto Acre Lane (Wallington Green) A232
- Continue ahead onto Carshalton High Street past Carshalton Ponds A232
- At mini-roundabout, take 1st exit onto Pound Street A232
- At traffic light, turn right onto Carshalton Road A232
- At traffic light, follow road left onto Chalk Pit Road (one-way system) A232
- Follow the road to the right onto Sutton Court Road (one-way system) A232
- At traffic light, continue ahead onto Grove Road (one-way system) A232
- Follow the road to the right onto Sutton Park Road (one-way system) A232
- At traffic light, follow road left onto Cheam Road A232
- At roundabout, take (2nd exit) onto Cheam Road A232
- At traffic light, continue ahead onto High Street A232
- At traffic light, turn right onto The Broadway A2043
- Continue ahead onto Malden Road A2043
- 🖕 At traffic light, continue ahead onto Cheam Common Road **A2043**
- Continue ahead onto Central Road A2043
- At Worcester Park station, continue ahead onto Malden Road A2043
- At roundabout, take 2nd exit onto Malden Road towards New Malden A2043
- At roundabout, take 1st exit onto Kingston Road A2043
- Continue ahead onto Cambridge Road A2043
- 🔷 At traffic light, turn left onto London Road towards Kingston **A308**
- At traffic light, take up centre lane onto Fairfield North A308

RUNNING IN SERVICE

IMPORTANT
PLEASE ENSURE
YOU USE YOUR
RIBAS KEY ON
EVERYTRIP

TO HEATHROW AIRPORT CENTRAL BUS STATION:

- At traffic light, follow road towards to the right onto Wheatfield Way A308
- Continue ahead on Clarence Street to serve Kingston station A307
- Follow one-way system towards the left past Kingston station A308
- Follow one-way system towards the left onto Wood Street A308
- At traffic light before the tunnel, turn left onto bus and taxi lane
- Turn right onto Clarence Street to the end
- Turn left onto Horse Fair and then onto Kingston Bridge A308
- At roundabout, turn left onto Hampton Court Road A308
- At traffic light, take filter lane and turn right onto Church Grove B358
- Follow road to the left onto Park Road B358
- Continue ahead onto Sandy Lane B358
- At roundabout, take 2nd exit onto Park Road A309
- After The Park restaurant, turn left onto The Causeway
- At traffic light by Barclays Bank, turn left onto Broad Street A313
- At traffic light, continue ahead onto Hampton Road A313
- At traffic light, continue ahead onto Park Road A313
- At roundabout, take 2nd exit onto Uxbridge Road A313
- Continue ahead from Uxbridge Road onto Hampton Road East A312
- At Apex Corner roundabout, take 2nd exit onto Hampton Road West A312
- At traffic light, continue ahead onto Uxbridge Road A312
- At traffic light, continue ahead onto Harlington Road East and West A312
- 🌳 At traffic light, continue ahead onto Faggs Road **A312**
- At traffic light, follow filter lane to the left onto Faggs Road A312
- Serve stop E (Hatton Cross station) on Faggs Road A312
- At mini-roundabout (part of Hatton Cross roundabout), take 2nd exit
- At next mini-roundabout (part of Hatton Cross roundabout), take 2nd exit
- After Hatton Cross roundabout, continue onto Envoy Avenue
- At Envoy roundabout, take 2nd exit onto Envoy Avenue
- Follow road left onto Eastern Perimeter Road
- At roundabout, take 2nd exit onto Northern Perimeter Road and follow to left
- After Renaissance London Heathrow hotel, turn right at lights onto Nene Road
- At roundabout, take filter lane to the left towards airport tunnel
- Follow road towards the left onto Tunnel Road East and into airport tunnel
- Continue ahead after tunnel onto Inner Ring East and keep to right lane
- After traffic light, continue ahead and turn right into Heathrow Central Station

RUNNING IN SERVICE

IMPORTANT PLEASE KEEP TO UNDER 2 MINS AT ALL TIMES

TO WEST CROYDON BUS STATION:

- From Heathrow CBS stand, turn right to bus Stop 19
- From bus Stop 19, bear left to traffic lights
- At traffic lights, turn right onto Inner Ring West
- Bear left into Tunnel, onto Inner Ring West
- After Tunnel, bear left onto West Ramp
- Bear left Newport Road onto Northern Perimeter Road West
- At roundabout, take 1st exit onto Eastern Perimeter Road
- At traffic light, turn right onto Envoy Avenue
- At roundabout, take 2nd exit onto Envoy Avenue
- At mini-roundabout take 1st exit
- At mini-roundabout take 2nd exit
- At mini-roundabout take 1st exit onto Southern Perimeter Road
- Turn left into Hatton Cross bus station (serve Stop C)
- At bus station exit, right onto Southern Perimeter Road
- At mini-roundabout take 2nd exit
- At mini-roundabout take 2nd exit onto Faggs Road
- 🖕 At traffic lights, ahead Faggs Road
- At second traffic lights, right onto Faggs Road A312
- At second traffic light, ahead Harlington Road West A312
- At traffic light, ahead Harlington Road East A312
- At traffic light, ahead Uxbridge Road A312
- At traffic light, ahead Hampton Road West A312
- At roundabout (Apex Corner) take 3rd exit onto Hampton Road East A312
- At traffic light ahead Uxbridge Road A312
- At mini-roundabout, take 1st exit onto Park Road A313
- At traffic light, ahead Hampton Road A313
- At traffic light, ahead Broad Street A313
- At traffic lights, turn right onto The Causeway
- Turn right onto Park Road A309
- At mini-roundabout 1st exit onto Park Road A309
- Continue ahead onto Sandy Lane **B358**
- Continue ahead onto Park Road **B358**
- 🛉 Bear right Church Grove **B358**
- At traffic light, left onto Hampton Court Road A308
- At roundabout 2nd exit onto Horse Fair (Kingston Bridge) A308

RUNNING IN SERVICE

IMPORTANT
PLEASE KEEP TO
UNDER 2 MINS
AT ALL TIMES

TO WEST CROYDON BUS STN (CONTINUED):

- Before Tunnel, turn right onto Clarence Street
- Turn left onto Wood Street
- At traffic light, turn right onto Horse Fair A308
- Bear right, then left under rail bridge onto one-way system
- Bear right onto Cromwell Road A307
- At traffic light, turn left onto London Road A308
- At traffic light, turn right onto Cambridge Road A2043
- Ahead Kingston Road A2043
- At roundabout 3rd exit onto Malden Road A2043
- At roundabout 2nd exit onto Malden Road A2043
- Continue ahead onto Central Road A2043
- Continue ahead onto Cheam Common Road A2043
- At traffic light, ahead Malden Road A2043
- At traffic light, turn left onto High Street A232
- At traffic light, ahead onto Cheam Road A232
- At mini-roundabout, 2nd exit onto Cheam Road A232
- Continue ahead onto Carshalton Road (one way system) A232
- Continue ahead onto Carshalton Road A232
- At traffic light, left onto Pound Street A232
- 🛉 At mini-roundabout, take 2nd exit onto Pound Street **A232**
- Continue ahead onto High Street A232
- Continue ahead onto Acre Lane A232
- At traffic light, ahead Croydon Road A232
- 🌳 At traffic light junction of Hilliers Lane, ahead Croydon Road A232
- 🜳 At traffic light, right onto Purley Way **A23**
- At third traffic light, left onto Stafford Road A232
- 🍦 At traffic lights, bear right onto Duppas Hill Road **A232**
- Continue ahead onto The Croydon Flyover A232
- At elongated roundabout 2nd exit onto Barclay Road A232
- At traffic light, turn left onto Addiscombe Grove
- At traffic light, turn left Addiscombe Road
- Continue ahead onto George Street
- 🍦 At traffic light, right onto Wellesley Road **A212** (to **stand** outside Delta Point)

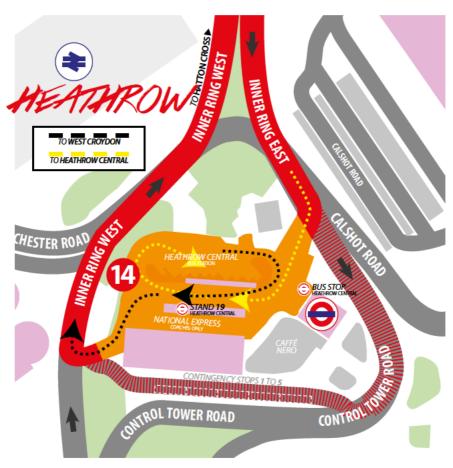
HEATHROW CENTRAL LAST AND FIRST BUS STOP/STAND ARRANGEMENT

SWITCH THE ENGINE OFF WHILSTATTHE STAND

Towards West Croydon, serve BUS STAND 19 in Heathrow Central bus station 4 then exit onto Inner Ring West. Blind display: WEST CROYDON.

Towards Heathrow Airport Central, serve terminating BUS STOP on the left as you enter Heathrow Central bus station for HEATHROW AIRPORT 4.

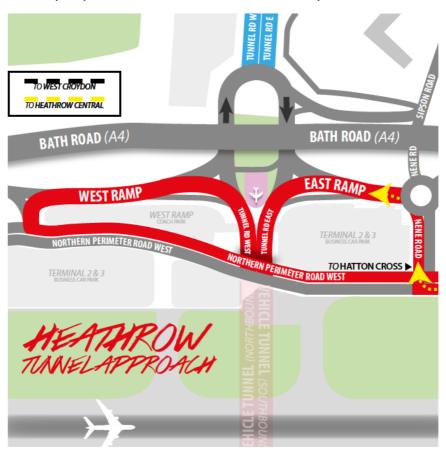
Do not use the National Express coach stand or parking facility. Caffè Nero in the bus station offer a 10% discount to drivers. Please note, if the bus station is closed for any reason, please use CONTINGENCY STOPS 1 TO 5 if advised.



HEATHROW AIRPORT TUNNEL APPROACH

Towards West Croydon, from airport tunnel, keep in left lane and take first left after the tunnel onto West Ramp and continue to stay in left lane. Filter sharp left onto North Perimeter Road West and keep to centre lane. At traffic light by Nene Road, continue straight ahead onto North Perimeter Road.

Towards Heathrow Central Bus Station, after you pass the Renaissance Hotel on Northern Perimeter Road, take centre lane and at traffic light, turn right onto Nene Road. On approach to roundabout, take the centre lane and turn left (1st exit) onto East Ramp. Stay in centre lane and then turn left towards airport tunnel.



RIGHT LANE IN AIRPORT TUNNEL TOWARDS

HATTON CROSS

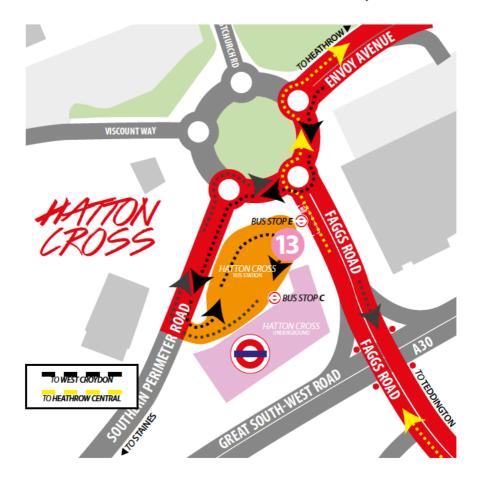
BUS & UNDERGROUND STATION

BE AWARE ON UNSURE ROAD USERS ON THIS ROUNDABOUT

Towards West Croydon, serve **BUS STOP C** in Hatton Cross bus station for HATTON CROSS STATION **13**.

Towards Heathrow Central Bus Station, serve **BUS STOP E** on Faggs Road for HATTON CROSS STATION **(3)**.

Please note that you only turn into the bus station on journeys towards West Croydon. Remain on Faggs Road for journeys towards Heathrow. Make passenger announcement for connections to Terminals 4 and 5 and Piccadilly Line.



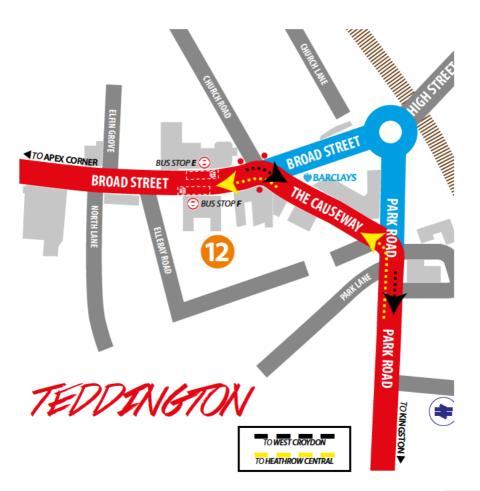
TEDDINGTONBROAD STREET BUS STOPS

LOOK OUT FOR ONCOMING TRAFFIC ON THE CAUSEWAY

Towards West Croydon, serve *BUS STOP E* on Broad Street for *TEDDINGTON / BROAD STREET* 12.

Towards Heathrow Central Bus Station, serve *BUS STOP F* on Broad Street for *TEDDINGTON/BROAD STREET* 12.

If The Causeway appears blocked or busy, buses should continue ahead in either direction to the roundabout and use the alternative route shown in blue on map.



KINGSTON WOOD STREET AND BUS STOPS

LOOK OUT!

VERY BUSY

PEDESTRIANISED

AREA ON WOOD

STREET

Towards West Croydon, serve **BUS STOP N** on Wood Street for **KINGSTON/WOOD STREET** 11.

Towards Heathrow Central Bus Station, serve **BUS STOP P1** on Wood Street for **KINGSTON/WOOD STREET** 11.

Buses can remain on Horse Fair in both directions whilst running light **only**. Also note that this is a busy pedestrianised area. You must observe the 20MPH speed limit whilst on Clarence Street and Wood Street.

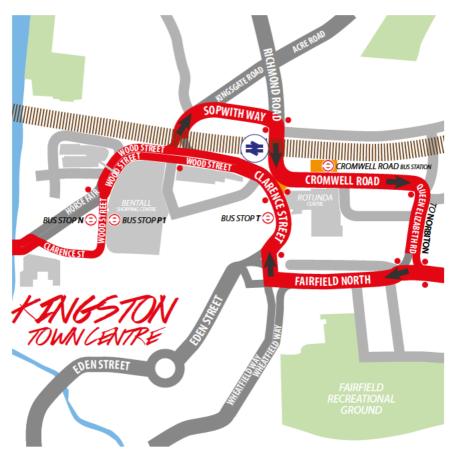


KINGSTON

TOWN CENTRE & ONE-WAY SYSTEM

Towards West Croydon, use bus lane on Kingston Bridge and turn right using filter lane onto Clarence Street. Follow the road left onto Wood Street and at traffic light, turn right onto Wood Street. At traffic light follow the road onto Kingsgate Road and follow the road right onto Sopwith Way. At traffic light, turn right onto Richmond Road and then left onto Cromwell Road. Follow road to the right onto Queen Elizabeth Road.

Towards Heathrow Central Bus Station, from London Road, straight ahead onto Fairfield North, filter right onto Wheatfield Way, straight ahead onto Clarence Street, filter left onto Wood Street, after left bend turn left onto Wood Street (*buses only*). Follow road to the right onto Clarence Street and turn left at junction.



USE CENTRE

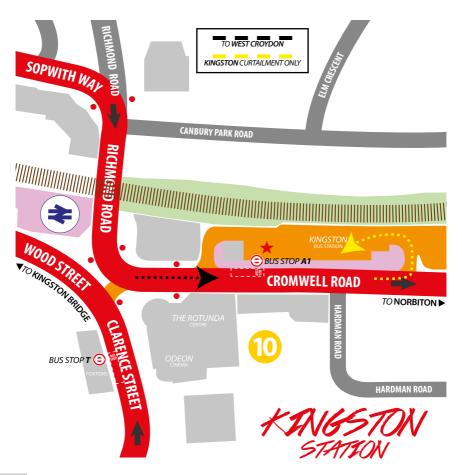
KINGSTON STATION AND BUS STOPS

ONLY SERVE THE BUS STATION IF CURTAILED AT KINGSTON

Towards West Croydon, serve *BUS STOP A1* on Cromwell Road next to Kingston bus station for *KINGSTON STATION* 10.

Towards Heathrow Central Bus Station, serve *BUS STOP T* on Clarence Street for *KINGSTON STATION* 10.

For buses curtailed at Kingston towards Heathrow Airport, set down passengers at BUS STOP T outside Foxtons and use the slip road on the right to enter Cromwell Road bus station. Please use BAY A11 or BAY A12 allocated for unscheduled curtailments.



NEW MALDENFOUNTAIN AND BUS STOPS

TOILET
FACILITY BY
THE ROUTE
152 STAND ON
KINGSTON
ROAD

Towards West Croydon, serve **BUS STOP J** on Malden Road for **NEW MALDEN/THE FOUNTAIN 9**.

Towards Heathrow Central Bus Station, serve **BUS STOP L** on Kingston Road for **NEW MALDEN/THE FOUNTAIN 9**.

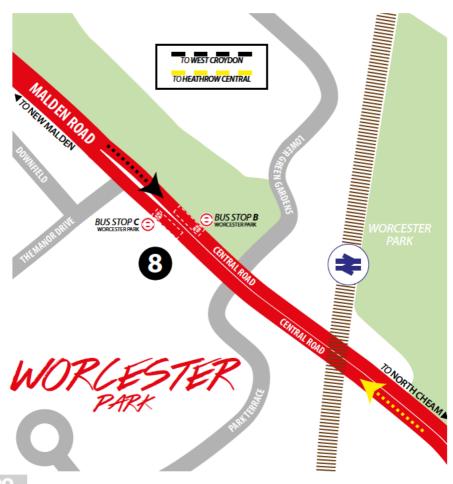


WORCESTER PARK STATION AND BUS STOPS

SWITCH THE ENGINE OFF WHILSTATTHE STAND

Towards West Croydon, serve BUS STOP B on Central Road for WORCESTER PARK STATION 8.

Towards Heathrow Central Bus Station, serve BUS STOP C on Central Road for **WORCESTER PARK STATION 8**.



NORTH CHEAMQUEEN VICTORIA AND BUS STOPS

NEVER
DIVERT OFF
LINE OF ROUTE
UNLESS ADVISED
BY IBUS

Towards West Croydon, serve **BUS STOP B** on Cheam Common Road for **NORTH CHEAM / QUEEN VICTORIA** 7.

Towards Heathrow Central Bus Station, serve **BUS STOP G** on Malden Road for **NORTH CHEAM/QUEEN VICTORIA**.



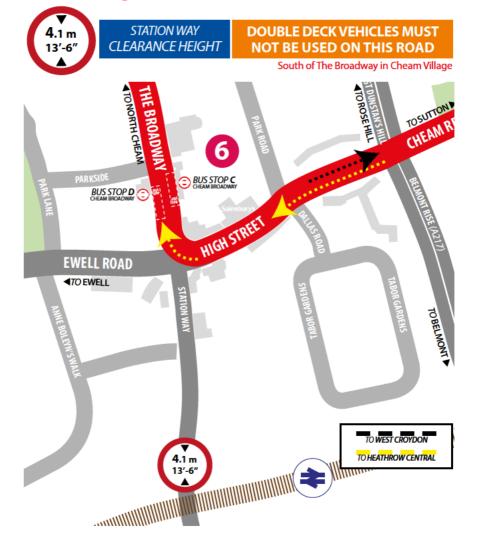
CHEAM BROADWAY

BUS STOPS



Towards West Croydon, serve **BUS STOP C** on The Broadway for **CHEAM BROADWAY 6**.

Towards Heathrow Central Bus Station, serve BUS STOP D on The Broadway for CHEAM BROADWAY 6.



SUTTONTOWN CENTRE CURTAILMENT POINT

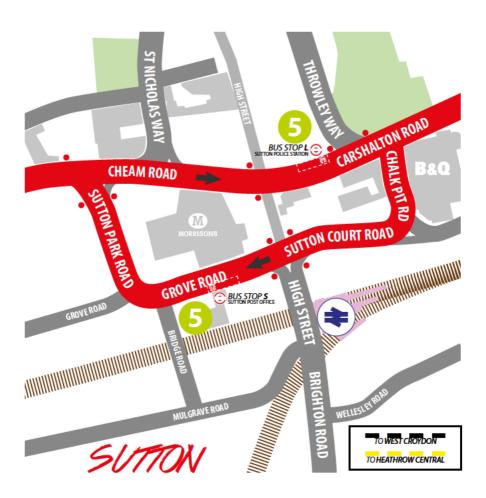
TURNING
POINT ONLY.
BUSES MUST NOT
STAND.

Towards West Croydon, serve **BUS STOP L** on Carshalton Road for **SUTTON POLICE STATION 5**.

Towards Heathrow Central Bus Station, serve **BUS STOP 5** on Grove Road for **SUTTON POST OFFICE** 5.

For curtailment at Sutton (towards West Croydon only), drop off at BUS STOP L and then turn right onto Chalk Pit Road and Sutton Court Road to BUS STOP S.

Blind display: SUTTON TOWN CENTRE.



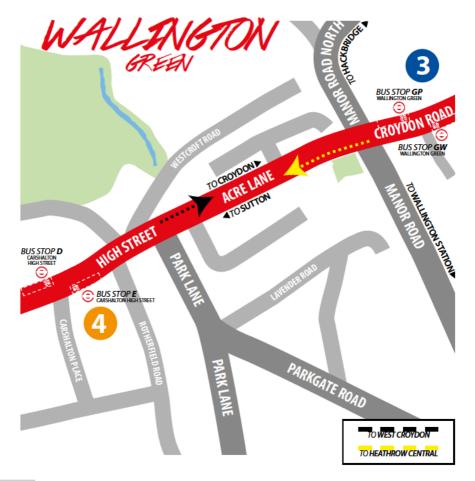
WALLINGTON

WALLINGTON GREEN & CARSHALTON BUS STOPS

WRITE THE
FULL NAME OF
THE BUS STOP
ON YOUR
LOG CARD

Towards West Croydon, serve BUS STOP D on Carshalton High Street for CARSHALTON HIGH STREET 4. Serve BUS STOP GP on Croydon Road for WALLINGTON GREEN 3.

Towards Heathrow Central Bus Station, serve **BUS STOP GW** on Croydon Road for WALLINGTON GREEN 3. Serve **BUS STOP E** on Carshalton High Street for CARSHALTON HIGH STREET 4.



EAST CROYDON

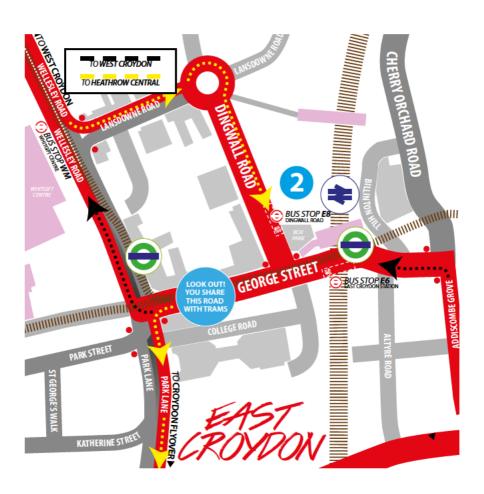
TRAIN STATION & BUS STOPS

TURNING
POINT ONLY.
BUSES MUST NOT
STAND.

Towards West Croydon, serve BUS STOP E6 on George Street for EAST CROYDON STATION 2.

Towards Heathrow Central Bus Station, serve *BUS STOP E8* on Dingwall Road for *EAST CROYDON STATION* 2.

Please be aware of pedestrians crossing on Dingwall Road and George Street. Due to the Box Park, there is more pedestrian traffic around this area.



WEST CROYDON

BUS STATION & DELTA POINT BUS STAND

Towards West Croydon, set down passengers at BUS STAND DELTA POINT after Poplar Walk on Wellesley Road.

SWITCH THE ENGINE OFF WHILST AT THE STAND

Towards Heathrow Central Bus Station, turn left at traffic light onto Station Road and follow road to the left. Pick up passengers from BUS STOP B3 (West Croydon bus station). Turn immediate left into West Croydon bus station and exit. Turn right onto Station Road and then right onto Wellesley Road. Blind display: HEATHROW AIRPORT CENTRAL.



LOCAL HAZARDS & POINTS TO NOTE

SEE RISK ASSESSMENT VIEWABLE UPON REQUEST

CHANGEOVER | WEST CROYDON

Changeovers will take place on Wellesley Road Delta Point bus stand.

Always communicate in advance with iBus if you are late for any reason.

CONGESTED AREA | WEST CROYDON BUS STATION

Maximum speed of 10MPH. Be aware of pedestrians walking in the station.

RAISED ROUNDABOUT LANSDOWNE ROAD

Raised roundabout at the junction of Lansdowne Road and Dingwall Road should be approached and driven over at very low speed.

HAZARDS & SPEED LIMIT | GEORGE STREET, CROYDON

Keep to speed limit, trams in segregated lane and be aware of cars incorrectly using tram lane. Be aware of pedestrians walking into the path of buses.

TRAFFIC MERGING | CROYDON FLYOVER/PARK LANE

You need to adopt nearside lane to enter Park Lane – caution should be taken as traffic merges at this location. Ensure no traffic is approaching in the nearside lane.

USE CORRECT LANE | DUPPAS HILL ROAD/EPSOM ROAD

Ensure you are in the right hand lane for right turn into Epsom Road.

CORRECT ROAD POSITION | EPSOM ROAD/PURLEY WAY

Take correct road position to prevent other traffic turning right alongside bus.

NARROW ROAD | CARSHALTON POND

Need to use centre of road at bends by Pond, wait for oncoming traffic to give way.

PEDESTRIANS | POUND STREET/CARSHALTON ROAD

This is an extremely busy junction with no provision for pedestrians to cross the road safely. Be on the lookout for any pedestrians who may step out as you move off from the lights. Drive very carefully at this location and be aware of pedestrians crossing the road or standing near or on the edge of the kerb.

TRAFFIC MERGING | GROVE ROAD/SUTTON POST OFFICE

Care should be taken when crossing lanes from the bus stop as traffic departing Morrison's merges from the offside.

LOCAL HAZARDS & POINTS TO NOTE

SEE RISK ASSESSMENT VIEWABLE UPON REQUEST

NARROW LANES | CHEAM VILLAGE

Before turning right, beware of narrow lane and oncoming traffic.

TREE COLLISION | KINGSTON ROAD/HAMPDEN RD

Trees sited close to carriageway. Road narrows going westbound near junction with Hampden Road from 2 lanes to 1 lane.

TIGHT TURN | CAMBRIDGE/LONDON ROAD, NORBITON

Tight left hand turn (westbound), with railings on the offside and traffic lights.

CORRECT LANE | FAIRFIELD NORTH (WESTBOUND)

Ensure you are in the correct lane, be aware of other traffic also turning right alongside bus onto Wheatfield Way.

BUSY PEDESTRIAN AREA | WOOD/CLARENCE STREET

Be aware of pedestrians that may walk into the path of the bus. Be aware of other bus movements. 20MPH zone.

ONCOMING TRAFFIC CHURCH GROVE, HAMPTON WICK

Give way to oncoming traffic when turning onto Church Grove.

NARROW ROAD/PARKED CARS | THE CAUSEWAY

Busy pedestrian area, narrow road and parked cars. Give way to oncoming traffic.

BUS LANE IN CENTRE | HARLINGTON ROAD WEST

Bus lane in centre of road. Care for approaching traffic and traffic overtaking on nearside. Also merging with main carriageway at end of bus lane.

SPEED RESTRICTION & PEDESTRIANS | HATTON CROSS

Use a maximum speed of 10MPH in the bus station. Be aware of pedestrians that may walk into the path of the bus. Be aware of other bus movements.

ROUNDABOUT MOVEMENT | 'MAGIC ROUNDABOUT'

Be aware of other traffic, especially drivers unfamiliar with the road layout.

TUNNEL CLOSURE | TUNNEL ROAD, HEATHROW

If one of the tunnels is closed for any reason, the open tunnel will have two way traffic. Watch out for oncoming traffic, especially large vehicles.

OTHER INFORMATION

CODES AND EMERGENCY RADIO PROCEDURES

REMAIN CALM: GNE ACCURATE INFORMATION. WE'RE HERE TO ASSIST!

ROUTEX26 | CURTAILMENT ABBREVIATIONS:

WCBWest Croydon Bus StationSPOSutton Police StationKGSKingston, Clarence StreetHXHatton Cross Bus StationHCBSHeathrow Central bus stationBDPBeddington Depot

FACILITIES WEST CROYDON & HEATHROW CENTRAL

- Heathrow Central. No keypad. Toilets in bus station and terminal.
- Hatton Cross Bus Station. Stand-alone pay toilet by Stop E.
- Hatton Cross Underground Station.
- Kingston Bus Station.
- West Croydon Bus Station.
- West Croydon Bus Station

The drivers can access the tube platform at Hatton Cross to get to the staff toilet if curtailed only as the toilet is much further away from the stand.

CODE RED | EMERGENCY RADIO PROCEDURE

If you require the Emergency Services to attend your vehicle (for example in the event of passenger injury, assault or major RTA), you should contact CentreComm using the radio's Code Red facility. To call CentreComm, hold down the Code Red button on your vehicle's radio for at least 1 second until you hear a ringing tone to indicate that your call has been connected. Hold down the foot switch in the cab when you are speaking, and end what you have to say with the word "over" to indicate that you expect a response, or "over and out" if this is the end of your communication. Release the foot switch when you are not speaking. Remember to speak slowly and clearly. Note that you will usually receive a radio call from your depot shortly after you make a Code Red call. You should not use the radio whilst the vehicle is in motion.



Call your garage for non-emergency, mechanical defects, help or advise



Call CentreComm for non-emergency, incident reporting or diversions



Call CentreComm for emergency services, passenger injury or assault